



Cancellation Policy

The cancellation policy for clients seeing therapists at Houston Center for Valued Living PLLC, Christen Sistrunk, LPC-S PLLC and Kathryn Tipton, LPC PLLC is as follows:

For appointments scheduled on **Mondays**, a **72-hour notice** is required for any cancellations or to reschedule.

For all other days, a **48-hour notice is required** to cancel or reschedule.

Appointments that are not cancelled by the required time frame **are paid in full by the client and cannot be submitted to insurance for reimbursement.**